

Understanding my bill

PROTECTED

Tax invoice

1 Account number

00 999 0

2

000001
000
Miss H Power
PO BOX 335
MEEKATHARRA WA 6642

3

HORIZON POWER

ABN: 57 955 011 697
Locked Bag 3
Parramatta NSW 2124

Enquiries

1800 267 926
TTY: 1800 461 499
Interpreter services: 131 450
www.horizonpower.com.au
Date of Issue 17/10/2025

Payable by

2 Nov 2025

Account summary

| | | | | | |
|----------|--------------------|------------|----------------------|-----------|----------------|
| 4 | Total of Last Bill | Payments | Overdue amount | This Bill | TOTAL DUE |
| | \$ 1,098.34 | \$ -520.00 | \$578.34 PAY NOW | \$ 442.08 | \$ 1,020.42 |
| | | | See over for details | | (Includes GST) |

Invoice number: 21 000 99999

5 Supply period: For 60 Days From: 14/08/2025 To: 16/10/2025

Supply address: 5 HORIZON WAY MEEKATHARRA WA

6

Shocks and tingles are a sign of danger

Don't ignore the warning

7

Consumption Comparison

| Period | Average Consumption Per Day (Units) |
|-----------------------|-------------------------------------|
| Same Period Last Year | ~25 |
| Last Bill | ~60 |
| This Bill | ~25 |

Average daily consumption 25 units

8 Average daily cost \$6.15

9

Horizon Power payment slip

Miss H Power
Account number: 11 390 1

Direct Debit: Apply online at www.horizonpower.com.au or call 1800 267 927

Credit card: Call 1300 134 615 or visit www.horizonpower.com.au to pay (up to \$20,000) with your MasterCard or Visa card. A fee will apply.

Pay in person: You can pay this account at any post office. Payment may be made by cash or cheque only. A fee may apply.

Telephone & internet banking - BPAY: Contact your bank or financial institution to make a payment from your cheque, savings or transaction account.

Centrepay: Use Centrepay to make regular deductions from your Centrelink payment. Centrepay is a voluntary and easy payment option available to Centrelink customers. Go to humanservices.gov.au/centrepaybusiness for more information and to set up your Centrepay deductions.

Mail: Return this payment slip together with your cheque made payable to Horizon Power and mail to Locked Bag 3, Parramatta NSW 2124.

Payment number

000 999 9999

Payable by

2 Nov 2025

Total due

\$ 1,020.42

<000051271> <066571> <000000001024570> >

- Account details**
This is your Horizon Power account number. Have your account number handy if you ever need to [contact us](#), or register for [My Account](#).
- Customer details**
This is the name on your account and postal address. It's important to let us know if your postal address changes - you can do this easily through [My Account](#).
- How to contact us**
We're here to help. This is how you can contact us when you need to.
- Account summary**
This is a summary of how we've calculated your bill and when payment is due. It includes any credits or outstanding amounts, plus any new charges. A breakdown of the charges for this bill period is displayed on the back of your bill.
 - Total of last bill:** the amount of your last bill.
 - Payments:** the amount you have paid since your last bill was issued.
 - Overdue amount:** if you have an outstanding amount it will show here. If you see 'Balance' here your account either has a zero balance, or is in credit.
 - This bill:** new charges for this bill period.
 - Total due:** the total amount owing or if you are in credit a minus sign (-) will show in front of the amount.
 - Payable by:** your payment due date. If you see 'direct debit on' here, this means you are on a direct debit plan, and the date shown is the date your money is withdrawn from your account.
- Energy supply details**
Invoice number: is different to your account number and is different with each bill.
Supply period: the billing cycle will either be 60 or 61 days depending on the number of days in the month.
Supply address: the address we have supplied electricity. If you have multiple accounts, this will show which address this bill relates to.
- Customer message**
Any important messages are included in the middle of the bill.
- Consumption graph**
This graph shows your household's average daily energy use so you can see how it compares to your last bill and the same period last year - it's a great way to see how you're tracking.
- Average cost**
It includes the average number of kilowatt hours (kWh) you have used each day and your average electricity costs each day. This is based on your average daily use, your tariff and the number of days in this billing period.
- Payment options**
Your payment options are listed within the **payment slip**, at the bottom of your bill.
This includes direct debit, BPAY, credit/ debit card payments, mail, Centrepay or at your local post office.
Learn more about these payment options and direct debit plans at horizonpower.com.au/pay-your-bill.
If you're on a direct debit plan, this section will be blank.

HORIZON POWER



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Usage Calculations

| Tariff | Reading Type | Meter Number | Reading Date | Current Meter Reading | Equals Total Units Used |
|------------------------|--------------|--------------|--------------|-----------------------|-------------------------|
| NMI: 00099911111 | | | | | |
| A2 Residential | Normal | 1112223334 | 14/10/2025 | 009849 | 1,544 |
| RE Buyback Meekatharra | Normal | 9998887776 | 14/10/2025 | 003188 | 517 |

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Balance Brought Forward Details

| Last Bill Amount | Amount |
|--|---------------------------------|
| | 578.34 |
| This amount MUST be paid IMMEDIATELY to avoid disconnection | Overdue Amount \$ 578.34 |

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Current Account Charges

A2 Residential

| | |
|---|-----------|
| 1,544 units @ 29.4290 cents per unit from 14/8/2025 | \$ 454.38 |
| Supply Charge from 14/8/2025 | \$ 63.30 |
| GST | \$ 51.77 |

| | |
|--------------|------------------|
| Total | \$ 569.45 |
|--------------|------------------|

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RE Buyback Meekatharra

| | |
|--|------------|
| 517 units @ -26.4222 cents per unit from 14/8/2025 | \$ -136.60 |
| GST | \$ 0.00 |

| | |
|--------------|-------------------|
| Total | \$ -136.60 |
|--------------|-------------------|

| | |
|-----------------------------|---------|
| Australia Post Payments Fee | \$ 2.55 |
| Overdue Notice Fee | \$ 6.42 |
| GST | \$ 0.26 |

| | |
|--------------|----------------|
| Total | \$ 9.23 |
|--------------|----------------|

| | |
|------------------|------------------|
| This Bill | \$ 442.08 |
|------------------|------------------|

| | |
|--------------|--------------------|
| Total | \$ 1,020.42 |
|--------------|--------------------|

| | |
|------------------|-----------------|
| Total GST | \$ 61.00 |
|------------------|-----------------|

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Moving? Please call 1800 267 926 five working days before you move.

Customer Charter - Visit www.horizonpower.com.au/charter or for a copy call 1800 267 926.

Are you a Concession Card holder? You can apply for rebates on your bill. To find out more visit www.horizonpower.com.au/rebates or call 1800 267 926.

Faults - Please call our 24-hour faults & emergency number **13 23 51**.

Complaints - We are committed to handling your complaint in a courteous and efficient manner. If you have a complaint, in the first instance, please call 1800 267 926. If you are not satisfied with the resolution, you may contact the Energy Ombudsman on 1800 754 004.

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Usage calculations

NMI: a unique number crucial for accurate billing.

Reading type: 'Normal' means we have done an accurate reading directly from the meter. If you see 'Estimated' here, it means a direct meter reading could not be completed and an 'estimated' reading using your historical data has been used.

Reading date: the date your meter was read.

Equals total units used: the number of kW units of energy used since your last bill and any Renewable Energy Buyback is displayed as kW (units) of excess solar sent back to the grid.

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Balance brought forward details

You will only see this section on your bill if there's any unpaid balance on your account.

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Current account charges

- Tariff type:** the amount you pay for the electricity used is based on what tariff type you are on. This bill shows the customer is on an A2 Residential tariff.
- Tariff charges:** the number of electricity units used and (tariff rate) cost per unit in this billing period. GST is added as a separate line item.
- Supply charge:** the charge to supply the electricity to your supply address. This is charged on a daily basis, whether you use electricity on that day or not.

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Credits, products and adjustments

This section displays credits, products and adjustments applied to your bill.

- Buyback (solar credit):** if you have solar installed, this shows a credit for any units of solar electricity that have been fed back to the network as shown in this example. We buy each unit of electricity at a set price. If your buyback scheme has an on-peak and off-peak price, or if you receive your bill between seasons, you will see multiple rates listed here.
- Rebates or subsidies:** if you receive any concessions, rebates or subsidies, this will appear here as a credit on your account and shown with a minus sign (-).
- Fees:** any fees charged to your account will appear here. Example of fees include paper bill, overdue notice, Australia Post payment and credit card payment.

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Important information

Here you will find helpful information, including how to tell us you're moving, add a concession card to your account and how to report a power outage or fault.

